

HOUSE RULES



Apartments & Restaurant Anita

In spite of ensuring you delightful stay, and renounced possible misunderstandings, you are requested to get acquainted with our house rules. During the procedure of reservation confirmation, it is implicated that you know what the house rules are, that you are complied with it, and that you are going to abide it. Not abiding it can result with cancelling of hospitality without right of a repayment. Our personal is at your service. If there are any problems during your stay, just contact us, and we will eliminate them immediately, if it is in our power to do so.

While arriving, guarantee deposit(150€) and personal documents of every person staying in the apartment must be given to our personal. Every apartment can be used by max. 4 persons. If there are more persons (apart from 1 child, max. 3 years old, which doesn't use its own bed), the host has the right to charge for accommodation or refuse hospitality. When we complete checking you in, we will bring you back your documents, hand in the bill for accommodation and verification about deposit. Paying the registration tax must be done when arriving. The guest is responsible for cleanliness of the apartment, and must be maintaining it. In every apartment you can find a copy of the house rules and the price list. Guests are responsible for their behavior inside the house and its environment. In case of some accident, the guest bears consequences by himself. Staying, sleeping or spending the night is forbidden for guests that are not registered. If there are non-users found, personnel have a right to denounce agreement for hospitality and ask for an immediate leaving from house Anita without a right for repayment. It is forbidden to bring in weapons, flammable or explosive matters and matter with strong and unpleasant smell. It is not allowed to bring in any food making gadgets or any other electronic devices without personnel approval. Bringing pets into the apartment is not allowed. Personnel are not authorized to enter the apartment while guest is not there. Exception is if there is necessary to enter in spite of stopping possible damager danger, and then personnel is obligated to inform guest of such situation as soon as possible. In case there is reasonable suspicion of caused damage in the apartment, guest must grant access and examination of apartment. Daily rest is from 13:00 - 16:00h, and from 23:00 - 8:00h is time of night peace, so you are pleased not to disturb other guests, by listening to loud music or letting your children to make noise and clatter. Please, be careful to the apartment and relate to its inventory considerately. Moving inventory between apartments or taking it out at the balcony or terrace is not allowed. It is forbidden to change programs at satellite or television. We are not taking responsibility for your belongings, but we will do anything to protect it. You obligate for the apartment key that you must watch over and take care of locking the apartment because owners do not have responsibility for stealing and negligence. Beside the apartment key, you are getting one for the main entrance, which you are obligated to lock after 23:00h. Make sure to turn off all the lights and devices and close all the windows and doors. Warming and cooling ingredients (such as drink or meat) with water (directly) from faucet. Do not throw waste in the toilet, sink and other places that are not provided for that. Also, take care of your children so that they do not disturb other guests or make damage to inventory, flowers and vehicles at the parking lot.

When your staying is coming to an end, you are obligated to wash the dishes, cooking plate and take out the garbage and bring furniture back as it was when you arrived. In case you do not do so, we are charging it 70€. Meticulous cleaning is being done by the personnel. If guest commits damage on inventory purposely or by unconsciousness, he is obligated to pay complete amount of damage made. While checking out, personnel is browsing the apartment in your attendance and gives you back your complete deposit, except if there is damage or clutter, which should be paid from guarantee deposit. We are accepting every complaint that is made during your stay. No subsequent complaints will be accepted. You are free to ask for impression book from our personnel, and feel free to write your prepositions and complaints.

For help or any information, you can contact us at this number +385 91 893 74 57 .

Hope you will have a nice time!

Family Dominković